Intelligence Led Proactive Security Services

Sentinel Group Security is a fast growing provider of security solutions, manned security services and electronic surveillance operating across the United Kingdom. We are proud of the relationships we develop with our customers, and strive to recruit the very best security and management talent in the industry in-order to maintain and develop our excellent standards.
WELCOME TO
SENTINEL GROUP SECURITY

Sentinel Group Security Limited (SGS) was formed in July 2005 specialising in effective and personalised security services.

Security services including static guarding and electronic surveillance are outsourced by most companies. As a result, many organisations compete in this market sector making the choice very hard indeed. When considering the private security industry, there may be several preconceived notions or beliefs regarding the productivity or utility of a security officer, however, security officers play a key role in most of today’s organisations.

The contract security industry has been striving for many years to elevate how it’s perceived in the public opinion marketplace and it has made great progress in this endeavour. There are several key attributes that can make the difference between a quality security company and a stereotypical one.

3 REASONS
WHY COMPANIES OUTSOURCE THEIR NON-CORE ACTIVITIES

- To reduce and control operating costs
- To free-up management time and improve company focus
- To mitigate risks and benefit from specialist services
WHY CHOOSE SGS?

Looking for an effective security integrated solution?
Whilst many companies outsource their entire facilities management, security is considered a specialist service. Getting it right can be challenging but with technological ability developing fast both in terms of software and hardware most companies see integrated solution is the way forward. At SGS we can offer you the right blend of multi skilled security staff as well as advanced technological solutions and surveillance equipment. Benefiting from our own Technology Division we identify technical solutions, design and develop them and quickly bring them to the market to support and enhance our core activities.

Do you require ad-hoc temporary cover?
We provide staff to companies on assignments across the UK. This means we have a large and geographically diverse network of multi-disciplined staff in the Corporate, Logistics, Shopping Centres, Construction, Government, Retail and Manufacturing sectors, enabling us to respond quickly to your needs at any time. Rapid deployment of credible, experienced security staff enables us to provide ad-hoc services as the best in class.

Is crime prevention an important factor in your operation?
Our security staff are quick to adapt to individual site procedures and are trained in identifying dishonesty, loss and wastage. We regularly work with customers to develop and implement crime prevention training. This allows us to keep abreast of any new challenges arising as well as delivering intelligence led proactive solutions. We will adapt our approach to regional and local situations, working with local authorities and law enforcement agencies as appropriate. Our dynamic approach guarantees our service delivery meets and exceeds your needs.

Looking for security staff that cover multiple duties?
SGS provide staff that are multi-skilled undertaking duties from front of house to night security patrols, all our staff are alert, smart and will project the right image for your company. We regularly monitor our staff performance and efficiency against your specific requirements and benchmark to ensure our service suits your needs. The continual and on-going self-appraisal of our service delivery ensures we achieve our goal of delivering Security Excellence.
How We Can Help You

**Static Security**

We strongly believe that permanently based security staff, familiar with the site and its day to day operations, provide the most effective and efficient response to incidents and allows for smooth operations. Our security officers can add value to your business in more ways than you can imagine and provide you with trusted additional resource.

**Retail Security**

Our retail officers are quick to adapt to individual store procedures and are trained in identifying dishonesty and wastage within the workplace. We also work with retailers to develop and implement crime prevention training. SGS will work with your local authorities by creating up-to-date crime prevention strategies using local crime trends. This can prove invaluable in the detection of retail related offences.

**MOBILE PATROL**

SGS guarantees the deployment of highly qualified and experienced personnel to your site. We ensure our staff have extensive training and evaluation which makes our service delivery an industry leader. In addition, SGS also provides access visits, void property inspections (VPI’s) and secured delivery escorts.

**SENTINEL CONCIERGE**

Excellent Presentation and effective communication skills are the minimum standards expected of concierge staff. At SGS we guarantee suitable personnel to cater to your needs whilst upholding your company's image.

**INTELLIGENCE**

Helping our clients to make clearer decisions in fast moving situations. SGS intelligence-led security model to deliver a more strategic and proactive approach to security planning, and to prepare for any major incident that may affect their people, assets and brand.

**KEY HOLDING & ALARM RESPONSE**

Intruder Alarms tend to activate at the most inconvenient times of the night - SGS response teams are specially trained for mobile patrols and respond to alarm activations 24/7. Our Response Officers will liaise with local Police in case of any incident, avoiding the need to call out your own staff outside of business hours.

**EFFECTIVE INTEGRATED SOLUTIONS**

Our Electronic Surveillance solutions help to monitor business and private properties, outbuildings, remote offices and storage facilities. Surveillance is especially effective as a deterrent against vandalism and theft of items left unsecured. One of our CCTV solutions enables you to see, live feeds.
The best solution for you might be a combination of entry points, fire doors and perimetry control. A combination of enhanced physical assets such as gates and barriers will be used alongside 24/7 CCTV and fire monitoring designed and installed to your specification.

If you are looking for theft and vandalism deterrent, video recording may well be your preferred solution. Our team can design and install top of the range video cameras as well as source and provide a variety of CCTV technologies to suit your needs.

**VIDEO SOLUTIONS**

Most advanced and innovatively sophisticated employee scheduling and communication system for security & facilities management sectors. MiSentinel Patrol Manager function provides a secure and efficient tracking with accountability for the security staff to report their patrol activity in real time.

**ACCESS CONTROL**

**MISSENTINEL - SCHEDULE MANAGER**

- Robust report generation
- Multiple integration capabilities
- Ad-hoc response and scalable solutions
- The delivery of proactive solutions which are Intelligence led
- MiSentinel solutions for employee management, deployment, lone worker and time management
HERE SOME KEY INDUSTRIES SGS ALREADY SUPPORT

**CORPORATE AND PUBLIC SECTOR**
SGS has developed a range of services designed to meet the specific needs of a busy office environment with many visitors. To ensure that we can cover the varies requirements of such environments SGS provides staff that are alert, smart and who project the right image for our customers.

**RETAIL**
Our security staff are quick to adapt to individual store procedures and are trained in identifying dishonesty and wastage within the store. We regularly work with key retailers to develop and implement crime prevention training. This allows us to keep on top of any problems arising as well as advanced solutions.

**LOGISTICS**
This highly demanding environment requires that our personnel play a vital role in the presenting the ‘face of the company’ as well as protecting your image and reputational equity.

**SHOPPING CENTRES**
This environment presents a range of challenges for the security officers as they need to both welcoming and discouraging at the same time. At SGS we have a lot of experience in the industry providing highly trained officers that are familiar with the site and its day to day operations.

**CONSTRUCTION**
This sector poses many challenges for the security staff as the project evolves from clear site to close out and commissioning. SGS static security officers can add value to your business in many ways including dealing with customer enquiries at front desk, as well as carrying out site inspections throughout the shift.
The solution provided by SGS has given River Island an ideal platform to improve customer service and reduce costs with the support of a trusted provider. They displayed a ‘can-do’ approach throughout and understand the need to create a tailored service that works for us. For example, all of the officers deployed on our contract work exclusively for us, receive bespoke training and become a trusted part of the team. One of the highlights for us is our Contract Manager who is very passionate, organized and understand out contract inside out. I cannot say that we never have any issues, as we are dealing with humans here, but since everything gets dealt with so efficiently we can move on very fast. At river Island we are very specific in our approach and requirements and SGS take that into account ensuring they deliver.

Michelle Douglas, National Safety & Loss Manager at River Island

It’s quite difficult to actually give justice via an email to just what a brilliant Job your Officers did not only yesterday, but in the lead up to the event this week. They all went way over and above what we were expecting, which contributed to some board members saying that the 2018 AGM was the best one that they had ever held.

I have had a debrief this morning with Property services and the feedback that they have received about the event is fantastic.

A fantastic effort and thank you once again

David Ball | Security Manager Admin Buildings and Data Centres| Nationwide Building Society

Working with SGS is very Good, we have formed a great partnership and I find that I am able to speak to the senior management team and raise any issues to be resolved. In addition, we have 98% of our ad-hoc cover requirements filled which is a very high rate in the industry.

Darren Mottram, National Security Manager, Mainstay Facilities Management Limited
Accreditations
Quality, Safety & Environmental Industry Certifications

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